

Privacy statement MUYE AGENCY LTD

Introduction

MUYE AGENCY LTD takes your privacy very seriously and shall handle your personal data with the utmost security and care. In this Privacy Statement you will learn how we handle your data as well as learn about your rights concerning our processing of your data. We advise that you read this Privacy Statement thoroughly. Should you have any questions or remarks, please contact us at muyeagency@gmail.com.

Who is Muye Agency LTD ?

MUYE AGENCY LTD is a limited company in UK, with registered office at 71-75 Shelton Street, London, Greater London, United Kingdom, WC2H 9JQ listed at the UK Companies House under 13098085.

MUYE AGENCY LTD is as the controller ultimately responsible with regard to the processing of your personal data.

How does Muye Agency LTD use your personal data?

Underneath you will find an overview of the purposes for the processing of your personal data. You will also find a specification of which data Muye Agency Productions uses for that specific purpose, the legal justification, and the amount of time MUYE AGENCY LTD keeps this data. For clarity's sake, we have categorised the purposes.

Services, customer management and financial administration

Purpose: Financial administration

Information: Company name, Billing address, Bank details, Outstanding balance

Legal basis: Legal obligation

Storage period: As long as necessary for this purpose

Purpose: Services

Information: Home address, Email, Financial data, Data necessary to provide the service, Data generated by the service

Legal basis: Necessary for the performance of a contract

Storage As long as necessary for this purpose

period:
Purpose: Invoicing

Information: Home address, Email, Financial data, Data necessary to provide the service, Data generated by the service

Legal basis: Necessary for the performance of a contract

Storage As long as necessary for this purpose

period:
Purpose: CRM

Information: Name, Username, Email, Location, Social media account, OS, User ID, Phone

Legal basis: Legitimate interests

importance: Commercial interests

Storage As long as necessary for this purpose

period:
Purpose: Job application

Information: Name, Username, Email, Location, Social media account, OS, User ID, Phone

Legal basis: Legitimate interests

importance: Commercial interests

Storage As long as necessary for this purpose

period:

Marketing

Purpose: Direct marketing

Information: Name, Home address, Email, Phone Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Newsletter

Information: Name, Home address, Email, Phone Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Social media marketing

Information: Name, Home address, Email, Phone Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Website

Purpose: Website analytics

Information: Online behaviour, Location

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Security and fraud prevention

Purpose: ID verification

Information: Photos, Electronic identification, Phone, Password, Professional activities, Agreements and settlements, IBAN number, Name, Address, Social security number

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: data security

Information: Photos, Electronic identification, Phone, Password, Professional activities, Agreements and settlements, IBAN number, Name, Address, Social security number

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

period:

How did we obtain your personal data?

MUYE AGENCY LTD has obtained your data because you have provided this data to us, and because Muye Agency LTD Bv has obtained your information from third parties. These third parties are: Managements, tourcrew, klanten..

What are your rights?

Under the European General Data Protection Regulation you have a number of rights with regard to your data and the processing thereof:

Access

You may access your personal information and make any necessary changes in your account. If you would like to see which personal data Muye Agency LTD Bv has obtained about you, you may exercise your right of access by submitting a request to Muye Agency LTD.

Making changes

If you wish to make changes to the personal information that you have seen as a result of a request for access and you are unable to make the changes yourself in your account, you may request that David Lewis Productions Bv makes these changes for you. You may request that David Lewis Productions Bv modifies, corrects, supplements, erases or shields your information.

Restriction of processing of personal data

You also have the right, under certain conditions, to ask Muye Agency LTD to restrict the processing of your personal data.

Right to object

If processing of your data takes place on the grounds of 'legitimate interest' by David Lewis Productions Bv or a third party, you have the right to object to that processing.

Portability of data

You have the right to obtain your personal data from Muye Agency LTD. Muye Agency will provide this in a structured and commonly used format, which can easily be opened using commonly used digital systems.

Withdrawing consent

When the legal basis for a particular processing is your explicit consent, you have the right to withdraw that consent. This does not affect past processing, but does mean that we will no longer be allowed to process this data in the future. It may also result in Muye Agency LTD no longer being able to provide you with certain services.

Response from Muye Agency LTD

A request can be sent to muyeagency@gmail.com. Muye Agency LTD will comply with your request as soon as possible and in any case no later than one (1) month after Muye Agency LTD has received such a request. If Muye Agency LTD rejects your request, we will indicate in our reply why the request was rejected.

Recipients of your personal data

Your data may be transmitted to:

- Data processors
- Parties that are involved in the execution or fulfilment of an agreement between you and Muye Agency LTD

It is possible that Muye Agency LTD is required to submit your data to a third party, for example to fulfil a legal obligation.

Transfer to third countries or international organisations

It may be necessary, for instance for technical and operational reasons, to transfer your (personal) data to affiliates of Muye Agency LTD located outside the European Economic Area. Due to the possibility that the regulations in the area of privacy protection do not offer the same protection as within the European Economic Area, Muye Agency LTD will use the Privacy Shield or the EU Model Clauses to protect your privacy as much as possible. If that is not possible, Muye Agency LTD will ask your consent to transfer your (personal) data to countries that do not maintain an adequate protection level. You may withdraw your consent at any time.

What are cookies and how does Muye Agency LTD use them?

Cookies are small pieces of (text) information that are sent to your browser when you visit the website of Muye Agency LTD and then stored on the hard disk or in the memory of your device. The cookies placed via Muye Agency LTD's website cannot damage your device or the files stored on it. With 'cookies', we also mean comparable techniques collecting information, such as device fingerprinting.

Can changes be made to this Privacy Statement?

This Privacy Statement is subject to changes. We therefore advise you to regularly read the Privacy Statement for any such changes.

Questions, remarks, and complaints

If you have any questions regarding this Privacy Statement or the way in which Muye Agency LTD uses your data, you can send an e-mail to muyeagency@gmail.com. If you have a complaint about the way your data is processed, please send an e-mail to muyeagency@gmail.com. Furthermore, you always have the right to contact the competent national data protection authority. In UK, this is the Companies House.